



CTS Cloud Trading Solutions Ltd

Investor Compensation Fund (ICF)
September 2023



1. Overview of the ICF

CTS Cloud Trading Solutions Ltd, previously registered as Novox Capital Ltd, (the “**Company**”), is a member of the Investor Compensation Fund (the “**ICF**”, “**Fund**”) for customers of Cyprus Investment Firms (CIFs) and other Investment Firms (IFs) which are not credit institutions, which was established under the Investment Firms Law 2002 as amended and replaced by Law 87(I)2017 (the “**Law**”) and CySEC Directives DI87-07 & DI87-07(A), issued on 26 April 2020, for the operation of the Investor Compensation Fund.

The Fund constitutes a private law legal entity, and its administration is exercised by an Administrative Committee. The object of the Fund is to secure the claims of the covered clients against the members of the Fund by the payment of compensation for their claims arising from the covered services provided by its members, so long as failure by the member to fulfill its obligations has been ascertained. It is a legal obligation for CIFs and other IFs, which are not banks, to subscribe to the Fund.

Any compensation provided to clients by the Investor Compensation Fund shall not exceed EUR 20.000 or 90% of the covered investor’s claim, whichever is lower. This applies to clients’ aggregate claims against the Company.

2. Applicability of the ICF

The ICF compensates the covered clients for claims arising from the covered services provided by its members, so long as failure by the member to fulfill its obligations has been ascertained.

Failure by a member to fulfill its obligations consists of its failure:

- Either to return to its covered Clients funds owed to them or funds which belong to them but are held by the member, directly or indirectly, in the framework of the provision by the said member to the said Clients of covered services, and which the latter requested the member to return, in exercise of their relevant right;
- Or to hand over the covered Clients’ financial instruments which belong to them and which the member of the Funds holds, manages or keeps on their account, including the case where the member is responsible for the administrative management of the said financial instruments.

3. Covered Services

Covered services are the investment services which are offered by the Company, in line with its operating license granted from the Cyprus Securities & Exchange Commission (the “**CySEC**”).

4. Covered Clients

The Fund covers the clients of the Company, except those belonging into the following categories:

- The following categories of institutional and professional investors:
 - i. IFs
 - ii. legal entities associated with the member of the Fund and, in general, belonging to the same group of companies
 - iii. banks
 - iv. cooperative credit institutions
 - v. insurance companies
 - vi. collective investment organisations in transferable securities and their management companies
 - vii. social insurance institutions and funds
 - viii. investors characterised by the member as professionals, upon their request
- States and supranational organizations
- Central, federal, confederate, regional and local administrative authorities.
- Enterprises associated with the member of the Fund
- Managerial and administrative staff of the member of the Fund
- Shareholders of the member of the Fund, whose participation directly or indirectly in the capital of the member of the Fund amounts to at least 5% of its share capital, or its partners who are personally liable for the obligations of the member of the Fund, as well as persons responsible for the carrying out of the financial audit of the member of the Fund, such as its qualified auditors
- Investors having in enterprises connected with the member of the Fund and, in general, of the group of companies, to which the member of the Fund belongs, positions or duties corresponding to the ones listed in paragraphs (v) and (vi)
- Second-degree relatives and spouses of the persons listed in paragraphs (v), (vi) and (vii), as well as third parties acting for the account of these persons
- Apart from the investors, investors-clients of a member of the Fund responsible for facts pertaining to the member of the Fund that have caused its financial difficulties or have contributed to the worsening of its financial situation or which have profited from these facts
- Investors in the form of a company, which due to its size, is not allowed to draw a summary balance sheet in accordance with the Companies Law or a corresponding law of a Member State.

5. ICF Regulation & Information

For any further information regarding the ICF and the relevant Regulations, please refer to the website of CySEC at <https://www.cysec.gov.cy/en-GB/investor-protection/tae/>